

Overview and Scrutiny Work Programme – 2006/07
(Extract) As at August 2006

Item	Report Deadline/Priority	Progress/Comments	Programme of Future Meetings
<i>Customer Services and ICT Standing Panel</i>			
(1) Customer Contact Centre		Report on Customer Services Transformation Programme Plan considered on 12 June 2006	14 August, 16 October, 12 December 2006, 7 February, 19 April 2007.
(2) Review of Council's IEG Strategy		Report on IEG6 to be submitted to the Panel in Summer 2006	